

Tech Tip Tuesday—November 8, 2022

Reminder: Livery Coach will be at the CD/NLA Show next week

As a result, there will be no regular Tech Tip next week.

If you are going to the show, please stop by and say hello to Chip and David. We will be in Booth 3, on your right just as you walk in. See you there!

Livery Coach office schedule for Thanksgiving week

Believe it or not, the week after the show is Thanksgiving week! There will be no scheduled Tech Tip that week either.

Also, the Livery Coach office will close at 6pm Eastern on Wednesday, November 23rd (one hour earlier than usual on Wednesdays) and will remain closed until 9am Eastern on Monday, November 28th.

As always, emergency support will be available. Please reserve any calls for true Livery Coach emergencies so that our staff can enjoy the holiday. Thank you for your consideration.

Boot Camp Update

Based on your responses to our Boot Camp Survey, we are looking to schedule the next boot camp in the southwest, probably Phoenix, around the end of January or early February 2023. We are currently scouting locations and exact dates and will provide an update when we know more.

Livery Coach Support ending for SQL 2012

As mentioned in a previous Tech Tip, the database that stores all your Livery Coach data is called Microsoft SQL. Unless you are hosting your system with us, this is a customer-supplied required software.

The current version of Microsoft SQL is SQL Server 2019. Previous versions include 2017, 2016, 2014, 2012, 2008R2, and 2008, among others.

Effective January 1, 2023, we will no longer be supporting Microsoft SQL 2012.

As Microsoft continues to come out with new versions, they add features and functions that allow us to enhance and improve the performance of Livery Coach. But if some of our customers are still running old versions, it inhibits our use of these new functions, which degrades the experience for everyone.

Microsoft ended mainstream support for SQL 2012 in 2017 and ended extended support on July 12, 2022.

(Note that we ended support of Microsoft SQL 2008R2 and Microsoft SQL 2008 on the first of this year, as Microsoft ended support in July 2019.)

If you are still running Microsoft SQL 2012 or older, you should plan on upgrading your version of SQL soon. Note that, depending on your hardware and server operating system, this might not necessitate a

server upgrade, but if your server is more than 5 years old, it might be time. If you don't want to invest in a server either, but would prefer to host in the cloud, please email us at support@liverycoach.com and we can schedule a call to discuss hosting options with you.

If you upgrade to the current version (Microsoft SQL Server 2019), the mainstream end date for support is February 28, 2025 (and the extended end date is January 8, 2030) so you should be good for some time.

If you don't know what version of Microsoft SQL you are running, please send us a note at support@liverycoach.com and we can tell you.

Thank you for your attention to this important matter.